

Improving disability employment with iStrive:  
an evidence-informed group intervention



PECKHAM

MICHIGAN STATE  

---

UNIVERSITY

# Today's Presenters



Sarah George, MA, CRC  
Director of Mission  
Initiatives  
Peckham



Hung Jen Kuo, PhD, CRC, LPC  
Assistant Professor  
Office of Counseling,  
Educational Psychology &  
Special Education  
Michigan State University



Beatrice Lee, PhD, CRC  
Assistant Professor  
Department of Counseling,  
Educational Psychology &  
Special Education  
Michigan State University

# An important member of our team



Katie Zicarelli, LMSW  
Cognitive Behavioral  
Interventions Facilitator  
Peckham

# Intro to Peckham

- › Nonprofit community rehabilitation organization providing workforce development and vocational rehabilitation services for people with disabilities and other barriers to employment
- › 5 affirmative businesses and more than 30 programs for youth and adults
- › Headquartered in Lansing, MI with sites in Battle Creek, Charlotte, Flint & Grand Rapids + Phoenix, AZ and London, KY



# Human Services Programs

- › Residential
- › Youth Services
- › Workforce Development
- › Vocational Evaluation
- › Job Placement
- › Organizational Employment



# iStrive Origin

---

Based on Cognitive-Behavioral Interventions for Offenders Seeking Employment (CBI-EMP) curriculum

---

CBI-EMP offered to justice involved youth at Peckham since 2019

---

UCCI and Peckham collaborated to modify the curriculum for people with disabilities and other barriers

---

iStrive pilot at Peckham Flint location with funding from the Charles Stewart Mott Foundation in 2020-2021

---



# Program Implementation

## GROUP DETAILS

- 10-week curriculum
- 6-8 people per group
- Group meets 2x/week
- Wages paid while in group
- Primarily in-person
- Graduation celebration

## RECRUITMENT

- Self-referral
- Case manager referral
- Supervisor referral
- Intake process

## STAFFING

- 1 full-time facilitator
- Another staff certified to lead as needed



# Numbers Served

70

Total iStrive  
participants  
2020-2022

28

Initial pilot  
Flint  
2020-2021

21

Lansing  
2021-2022

21

Flint  
2021-2022

35

MSU Study  
participants  
2022

# Key Concepts and Curriculum Overview

## Cognitive Behavioral Interventions for People with Employment Barriers



# The Four Principles of Cognitive Intervention



Thinking affects  
behavior



Distorted, unproductive  
thinking can lead to  
negative feelings and  
unproductive behavior



Thinking can be  
influenced



We can change how  
we feel and behave  
by changing what we  
think



# Cognitive Behavioral Interventions

## Cognitive



Recognizing and changing what and how people think

## Behavioral



Behavioral strategies to learn new skills

- Model
- Practice
- Reinforce



# Evidence-informed Curriculum

- › Successful employment has far-reaching implications for social and emotional wellbeing, financial health, and social status
- › The unemployment rate among people with disabilities is twice the national average
- › Cognitive behavioral interventions have a broad evidence base across diverse populations
- › Social skill training improves vocational outcomes and quality of life for people with disabilities

Flemming, Fairweather, & Leahy (2013)  
Park, Kim & Kim (2016)  
Vereenoghe & Landgon, 2013



# Intended Use

- › Designed for people with physical, cognitive, behavioral, and socioeconomic challenges who are struggling in the area of employment
- › The use of the terms “risk, risky or high risk” within the program refers to a propensity to experience employment difficulties



# Curriculum Overview

## Module 1:

- Motivational Engagement
- 4 Sessions

## Module 2:

- Cognitive Restructuring
- 5 Sessions

## Module 3:

- Managing Emotions and Behavior
- Up to 14 Sessions

## Module 4:

- Problem Solving
- 4 Sessions

## Module 5:

- Success Planning
- 4 Sessions



# Social Emotional Skills

- › Introduction to Emotion Regulation
- › Learning and Using Self Control
- › Managing Anger and Hostility
- › Managing Rejection and Failure
- › Giving and Receiving Feedback
- › Dealing with Someone Else's Anger
- › Deciding to Say No
- › Communicating My Needs
- › Identifying My Strengths
- › Problem Solving





# REHABILITATION COUNSELING

# iStrive Study

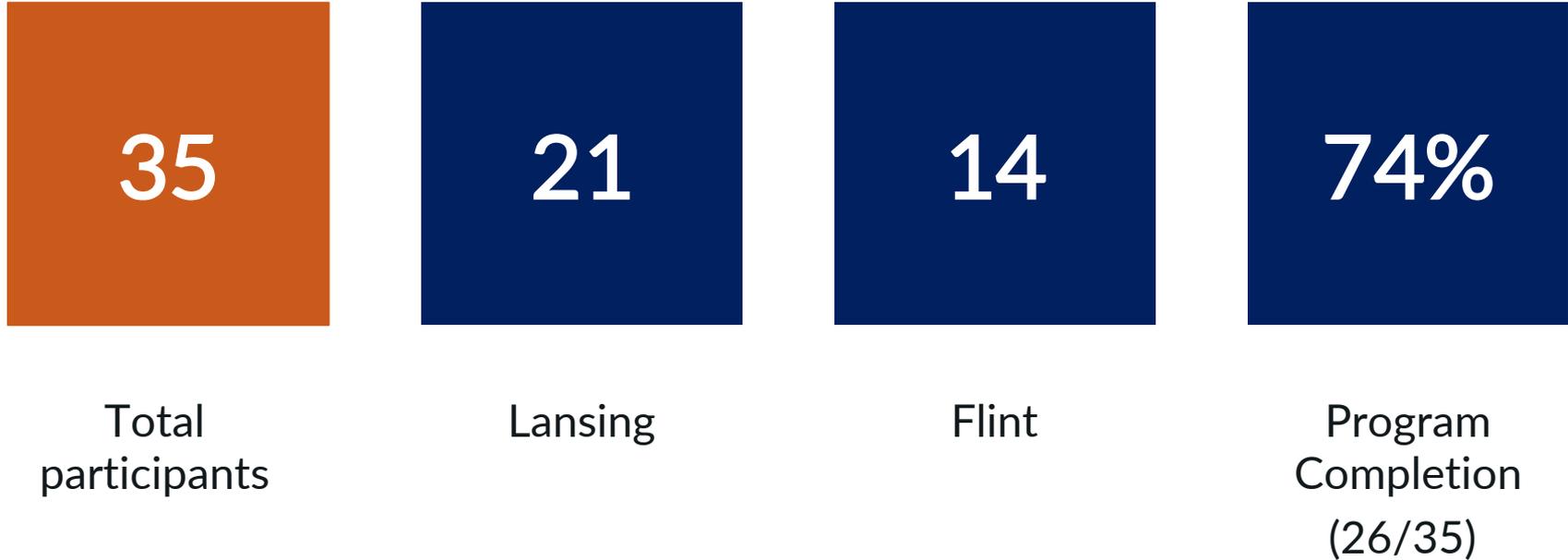
A pilot study with the intention to

- › **Establish the feasibility**
  - Usability
  - Acceptability
  - Satisfaction
- › **Explore the effect**
  - Job satisfaction
  - Mental health
  - Life satisfaction
  - Problem solving skill
  - Job self-efficacy
  - Work Engagement



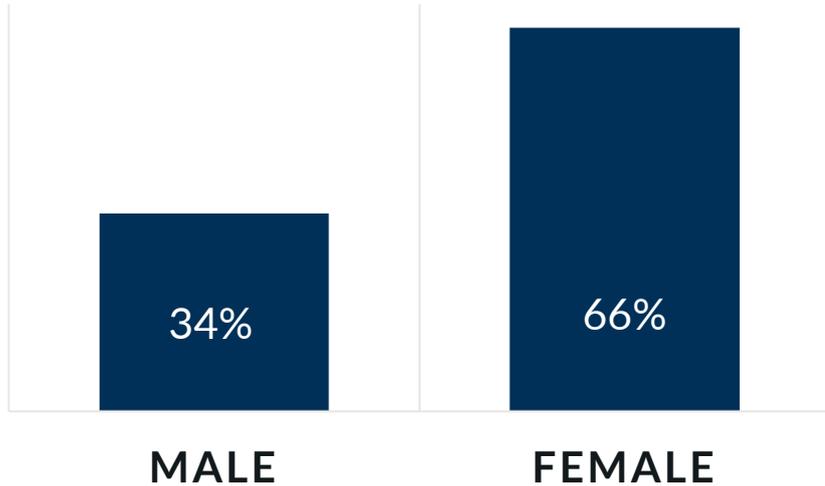
CHARLES STEWART  
MOTT FOUNDATION

# Study Participation

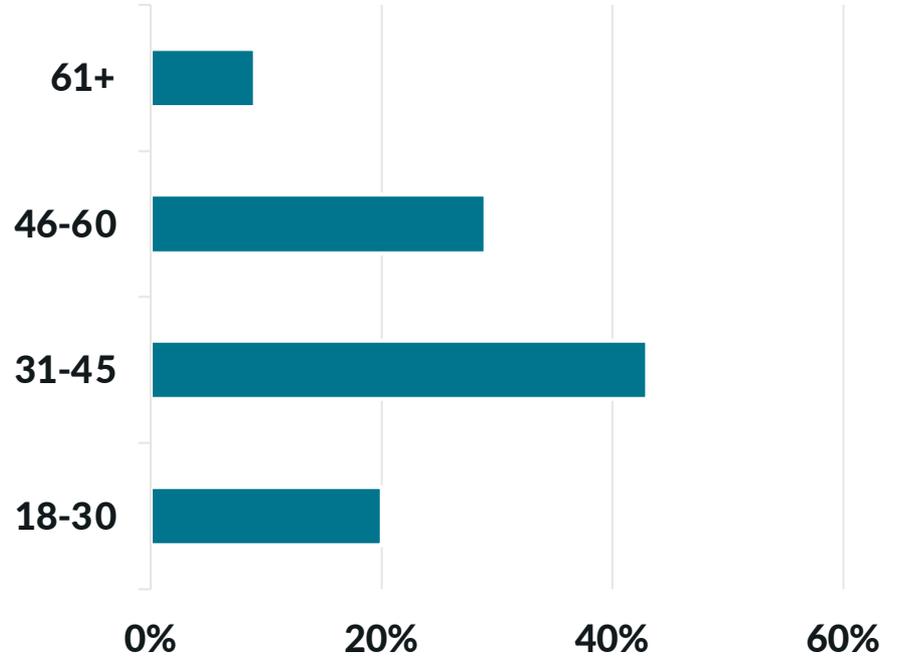


# Participant Demographics

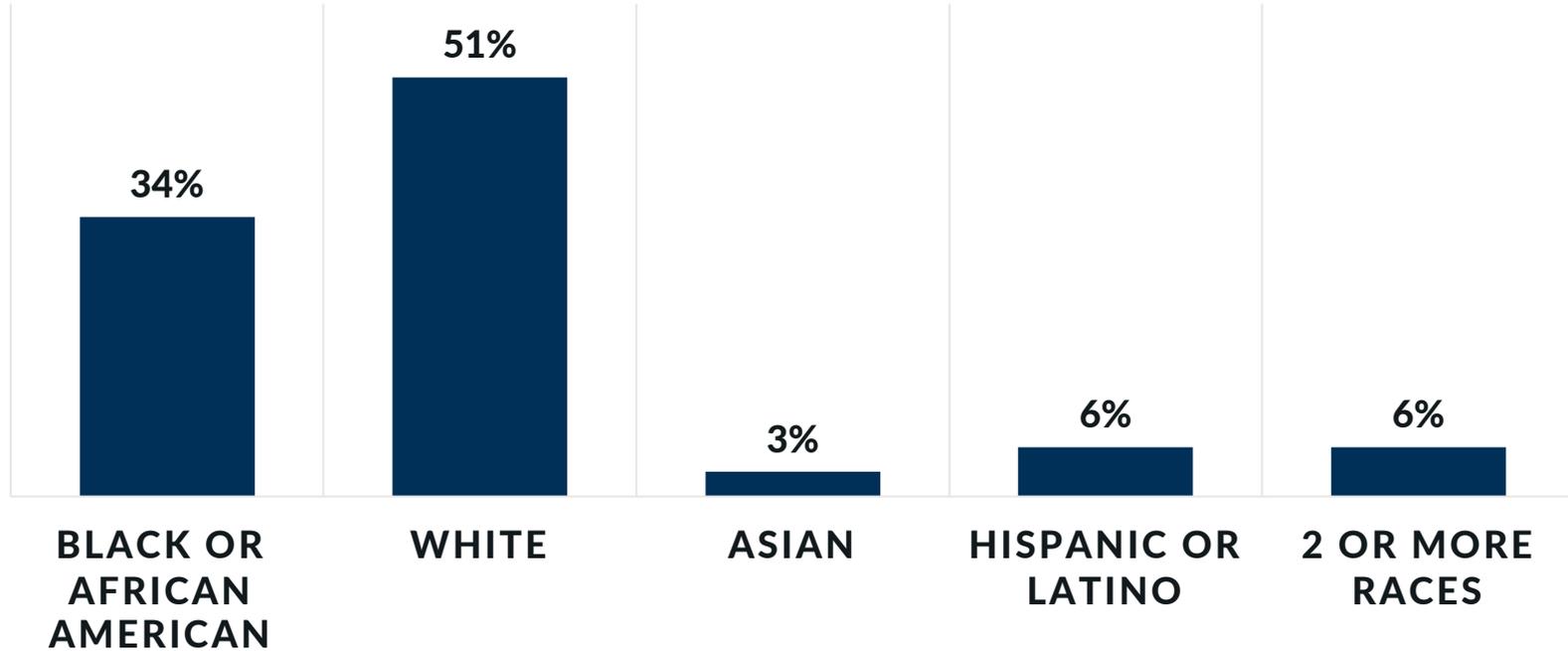
## GENDER



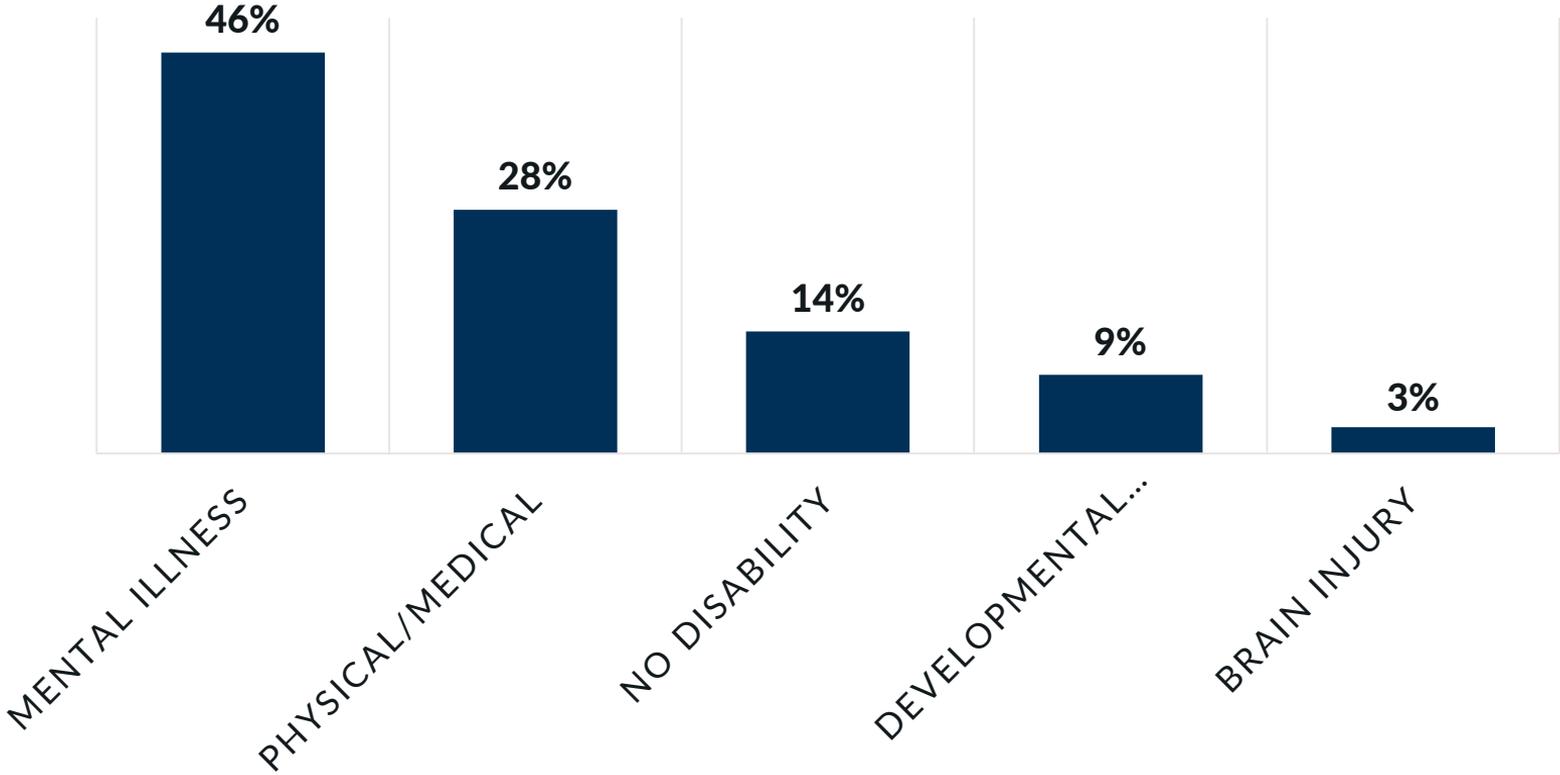
## AGE



# Race/Ethnicity



# Primary Disability Category



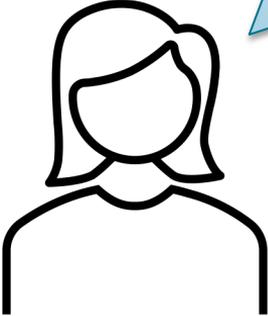
# Feasibility Results

User Rating Profile	M	SD
I was motivated to participate in this program.	4.6	0.516
Each session of the program was implemented within the duration of time as stated.	4.5	0.707
The information and materials covered in this program was appropriate and relevant to employment.	4.7	0.483
The quality of instruction was good.	4.7	0.483
The amount of time required to participate in this program was reasonable.	4.2	1.229
The amount of weekly assignment was reasonable and helpful for my learning.	4.7	0.483
The amount of support I received was adequate for me to participate in the program.	4.6	0.516
The expectation of participating in this program was clear.	4.7	0.675

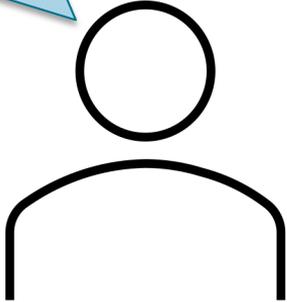
# Feasibility Results Cont.

User Rating Profile	M	SD
The facilitators made the information in this program as interesting as possible.	4.6	0.516
I had positive attitudes about participating in this program.	4.9	0.316
I could easily understand the content covered in this program.	4.5	0.707
I participated in this program with a good deal of enthusiasm.	4.6	0.699
The strategies used for addressing the topics of this program were effective.	4.7	0.483
I have learned new skills through participation in this program.	4.8	0.422
I would be interested in participating in a program similar to this one in the future.	4.8	0.422
Overall, the program is beneficial for me.	4.9	0.316
I would recommend this program to others.	5	0

# Qualitative Feedback about Usability



Very useful, for anyone whose not exactly clear on different situations, and different emotions that you can't otherwise express. Also good place to practice problem solving



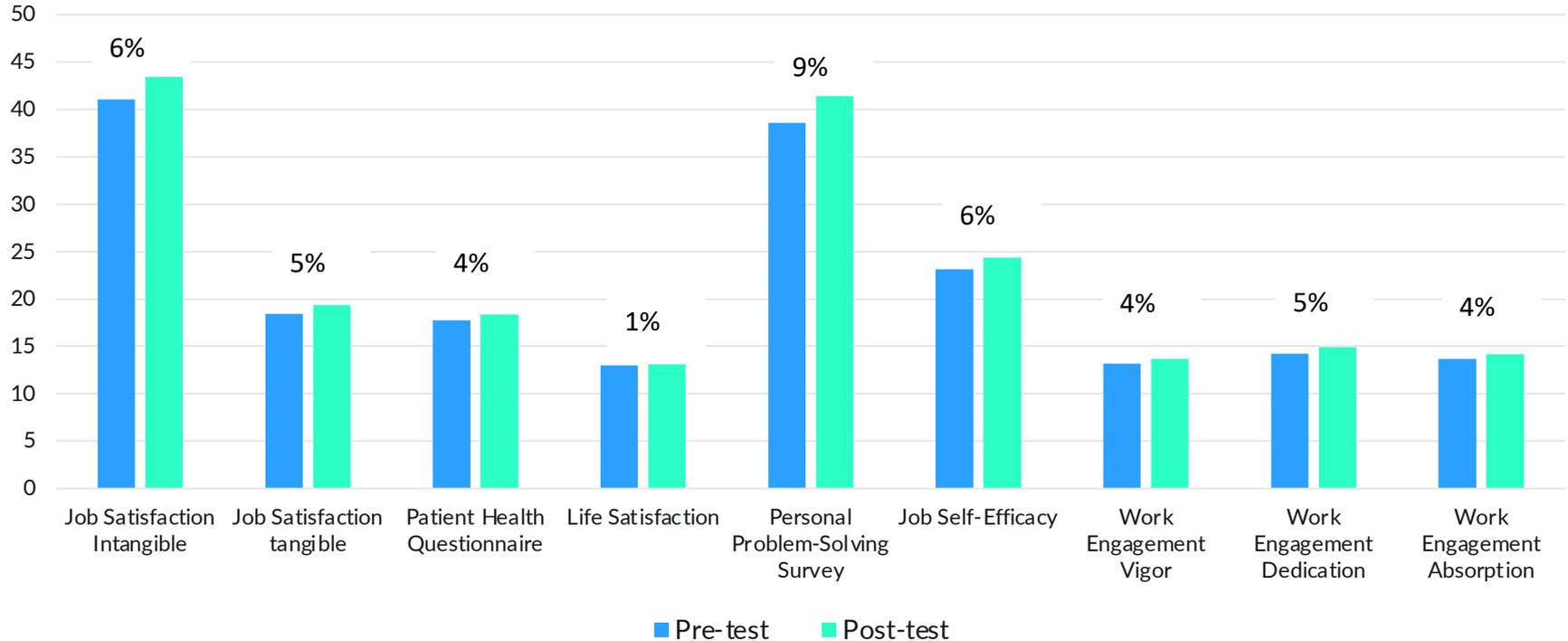
Everyone needs this class. It teaches you to control your anger, realize what you are feeling and how to work through all of it

# Efficacy Results

Efficacy Test	Pre-Test		Post-Test		t-test	p	Effect Size
	Mean	SD	Mean	SD			
Job Satisfaction Intangible	41.06	8.23	43.47	5.92	1.19	0.25	0.29
Job Satisfaction tangible	18.44	5.69	19.33	4.92	0.98	0.34	0.23
Patient Health Questionnaire	17.75	7.55	18.38	9.69	0.32	0.76	0.08
Life Satisfaction	13	5.88	13.11	6.92	0.10	0.92	0.02
Personal Problem-Solving Survey	38.56	8.40	41.83	6.13	1.22	0.24	0.29
Job Self-Efficacy	23.11	5.49	24.39	4.45	0.81	0.43	0.19
Work Engagement Vigor	13.17	3.90	13.67	3.97	0.53	0.60	0.13
Work Engagement Dedication	14.24	3.35	14.88	3.28	0.74	0.47	0.18
Work Engagement Absorption	13.65	3.02	14.18	3.81	0.55	0.59	0.13

# Efficacy Results

Efficacy Test



# Qualitative Feedback

- > It helped me with my anger, help me manage my emotions a lot.
- > I learned how to be able to cope with my emotions and how to make decisions with personal things both inside and outside of work.
- > This class gave me all the building materials for me to rebuild on my own. It forced me to stop and think before I react and just overall learning to stop and think- and stop and think about the consequences. I never thought about repercussions before.
- > This class is good way to work on your responses to many situations.
- > It taught me to analyze my behavior and think about how one thing can lead to another.

# Conclusion

- › Future Implications
- › Next steps



Questions?